

ENCELIUM EDGE™ Standalone Wireless Light Management System

Limited System Warranty

OSRAM SYLVANIA Inc. (OSRAM) provides the following warranty to the end user (Customer) of the ENCELIUM EDGE™ Standalone Wireless Light Management System, which includes a mobile application (Application), wireless lighting control components (Products) and associated services. The warranty term begins on the date of shipment. Any subsequent additions to the System after first shipment and installation will be governed by the current warranty at the time of purchase.

1. Product Warranty

OSRAM warrants the Products to be free from defects in materials and workmanship and operate according to published specifications for a period of 60 months from the date of shipment from OSRAM. If the Products fail to operate properly during the warranty period, OSRAM will, at its option, repair or replace the Products with the same or similar component at no charge. Labor costs for removal or replacement of Products are not included.

2. Conditions and Exclusions

This warranty only applies if the System is: (1) properly installed and maintained; (2) operated on a suitable power source within recommended electrical values; (3) used with compatible devices; and (4) operated in environmental conditions (temperature, humidity, ventilation, interference) within the specified operating range.

This warranty excludes coverage for damage or malfunction caused by: (a) use in violation of specifications; (b) abnormal use or stress caused by power surges, fire, lightning, earthquakes, flooding, water damage or other natural conditions; (c) unauthorized modifications; (d) failure to install Application or firmware updates; or (e) problems with Customer's mobile device, electrical service, internet connectivity or network security.

This warranty will be void if the Customer directly or indirectly: (i) installs any third party software on the System not provided or approved by OSRAM; (ii) alters, tampers with, or reverse engineers the System; (iii) circumvents any copy protection, rights management, or security measures; or (iv) uses the System in violation of any agreement with OSRAM or any applicable laws or regulations.

OSRAM does not guarantee any energy savings, rebate or other monetary benefit from the use of the System. Energy savings, if any, will vary depending on factors such as site conditions, utility rates, selected components, and System configuration and operation.

3. Warranty Claims

Warranty claims must be submitted to OSRAM Customer Service:

Tel: 1-888-531-7573

Fax: 905-754-5107

EDGEcustomerservice@osram.com

Most problems can be corrected over the phone through close cooperation with the Customer. Customer should have the applicable serial and model numbers available.

All warranty returns must have a Return Material Authorization (RMA) issued by OSRAM. After receiving the RMA, Customer must return the Product at Customer's expense according to the instructions provided. OSRAM will examine any failed components to determine whether there is a defect covered under this warranty.

4. Disclaimer

The limited warranties provided above are the exclusive warranty for the System. OSRAM disclaims all other statutory, express, or implied warranties, including any warranty of merchantability, fitness for a particular purpose or non-infringement.

5. Limitation of Liability

OSRAM is not liable for any special, indirect, punitive, or consequential damages resulting from use of the System. OSRAM's maximum aggregate liability for damages arising under this agreement is limited to the total fees paid to OSRAM for the purchase of the system. Claims arising out of OSRAM's negligence, claims alleging personal injury or death are excluded from the liability limitation. These limitations shall apply notwithstanding any failure of essential purpose of any limited remedy.

6. Governing Law

This warranty shall be construed and governed in accordance with the laws of the Commonwealth of Massachusetts, without regard to its rules regarding conflicts of law. The application of the Uniform Computer Information Transactions Act and the United Nations Convention on the International Sale of Goods is expressly excluded.

OSRAM SYLVANIA Inc.
200 Ballardvale Street
Wilmington, MA 01887 USA
888-531-7573
www.osram.us/ds

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Specifications subject to change without notice.

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The OSRAM logo is displayed in a bold, orange, sans-serif font.