

LINEARlight FLEX SYSTEM WARRANTY

Limited Warranty

Subject to change without notice.

OSRAM SYLVANIA Inc. (OSRAM) is pleased to provide the following warranty for the periods shown below. This warranty covers OSRAM's LED Modules, OPTOTRONIC® power supplies and control interfaces when installed as a system.

OSRAM LINEARlight FLEX System Warranty

OSRAM warrants each OSRAM LED Module, OPTOTRONIC power supply and/or control interface to be free from defects in materials and workmanship, and to operate from the date of installation (or date of manufacture if installation date is not known or available or verifiable) for the time periods and subject to the Terms and Conditions specified below.

If an OSRAM LED Module, OPTOTRONIC power supply or control interface fails to operate for the specified warranty period, OSRAM will provide a free replacement component in accordance with the Terms and Conditions set forth below. **LABOR IS NOT INCLUDED.**

LED Module	Product Warranty without OSRAM Driver	OPTOTRONIC Power Supply & Control Interface	Complete System Warranty
LINEARlight FLEX Diffuse	36 Months	OPTOTRONIC 24V, Control Interface	60 Months
LINEARlight FLEX	36 Months	OPTOTRONIC 24V, Control Interface	60 Months
LINEARlight FLEX Protect	36 Months	OPTOTRONIC 24V, Control Interface	60 Months
LINEARlight FLEX Colormix	36 Months	OPTOTRONIC 24V, Control Interface	60 Months
LINEARlight FLEX Tunable White	36 Months	OPTOTRONIC 24V, Control Interface	60 Months

TERMS AND CONDITIONS

This warranty only applies when OSRAM's LED Module and OPTOTRONIC power supply, with optional control interface, are: properly wired and installed, operated on a suitable OPTOTRONIC power supply in accordance with the parameters specified in the applicable product information bulletin(s), used in lighting equipment designed and approved for the application and in environmental conditions (temperature, humidity) within the normal specified operating range of the system. This warranty does not apply to any abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA). This warranty will not apply in the event of conditions demonstrating abnormal use or stress, including under/over voltage/current conditions, excessive switching cycles or operating hours or outside the following recommended operating conditions:

- Warranty Period is based on typical 8,760 hr./yr. Operation on a continuous burning cycle of 24 hours
- Do not exceed the Tc point or case temperature as specified in the applicable product information bulletins
- Do not exceed the published ambient operating temperature in the applicable product information bulletins
- Measures must be in place to prevent lightning strikes or transients above ANSI C62.42 Category A1 at the input of the power supply

Replacement of OSRAM LED System components with components of other manufacturers will void the entire warranty. Inappropriate use and selection of power supplies will void the entire warranty.

WARRANTY ACTIVATION / SERVICE CLAIMS

Warranty claims can be serviced by calling OSRAM's National Customer Service & Sales Center:

1-877-636-5267

Fax: 1-877-726-6444

Email: ds.warranty@osram.com

If you are unsure whether a situation exists that is covered by this warranty, please contact OSRAM's National Customer Service & Sales Center for assistance.

RETURN OF DEFECTIVE PRODUCT

After contacting OSRAM, the purchaser/user shall promptly return the product, at the expense of the user, after receiving instructions regarding if, when and where to ship the product. Failure to follow this procedure shall void this warranty.

OSRAM reserves the right to examine all failed OSRAM LED Modules, power supplies and control interfaces to determine the cause of failure and patterns of usage and reserves the right to be the sole judge as to whether any of these components are defective and covered under this warranty.

LIMITATION OF LIABILITY

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE SOLE LIABILITY OF OSRAM FOR OSRAM LED MODULES, POWER SUPPLIES OR CONTROL INTERFACES. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. IN NO EVENT SHALL OSRAM BE LIABLE FOR ANY OTHER COSTS OR DAMAGES, INCLUDING LOST PROFITS OR REVENUES, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES.

QUESTIONS?

Please call customer service at 1-877-636-5267 or contact your local OSRAM representative.

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