

LED SYSTEM WARRANTY

Limited Warranty

Subject to change without notice.

OSRAM SYLVANIA LTD. (OSL) is pleased to provide the following warranty for the periods shown below. This warranty covers OSL's LED Modules, OPTOTRONIC® power supplies and control interfaces when installed as a system.

OSL LED System Limited Warranty

OSL warrants each OSL LED Module, OPTOTRONIC power supply and/or control interface to be free from defects in materials and workmanship, and to operate from the date of installation (or date of manufacture if installation date is not known or available or verifiable) for the time periods and subject to the Terms and Conditions specified below.

If an OSL LED Module, OPTOTRONIC power supply or control interface fails to operate for the specified warranty period, OSL will provide a free replacement component in accordance with the Terms and Conditions set forth below (**labour is not included**).

LED Module	OPTOTRONIC Power Supply and Control Interface	System Warranty Period
BACKlight Family	OPTOTRONIC 10V, Control Interface	60 Months
LINEARlight FLEX® TOPLED®	OPTOTRONIC 24V, Control Interface	60 Months
LINEARlight POWER FLEX	OPTOTRONIC 24V, Control Interface	60 Months
LINEARlight FLEX SIDELED®	OPTOTRONIC 24V, Control Interface	60 Months
LINEARlight FLEX Top Colormix	OPTOTRONIC 24V, Control Interface	60 Months
LINEARlight	OPTOTRONIC 10V, Control Interface	60 Months
LINEARlight Colormix	OPTOTRONIC 24V, Control Interface	60 Months
LINEARlight MULTI FLEX	OPTOTRONIC 24V, Control Interface	60 Months
DLM Family	OPTOTRONIC Constant Current	60 Months
DL Family	OPTOTRONIC Constant Current	60 Months
DRAGONpuck®	OPTOTRONIC Constant Current	60 Months
HFDisk	OPTOTRONIC Constant Current	60 Months
HF ² Family (constant current)	OPTOTRONIC Constant Current	60 Months
HF ² Family (constant voltage)	OPTOTRONIC 24V, Control Interface	60 Months

TERMS AND CONDITIONS

This warranty only applies when OSL's LED Module and OPTOTRONIC power supply, with optional control interface, are: properly wired and installed, operated on a suitable OPTOTRONIC power supply in accordance with the parameters specified in the applicable product information bulletin(s), used in lighting equipment designed and approved for the application and in environmental conditions (temperature, humidity) within the normal specified operating range of the system. **This warranty does not apply to any abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI) or the Canadian Standards Association (CSA). This warranty will not apply in the event of conditions demonstrating abnormal use or stress, including under/over voltage/current conditions, excessive switching cycles or operating hours or outside the following recommended operating conditions:**

- Warranty Period is based on typical 8,760 hr./yr. Operation on a continuous burning cycle of 24 hours
- Do not exceed a 40°C ambient operating temperature for OPTOTRONIC power supplies or control interfaces
- Do not exceed the Tc point temperature specified in the applicable LED Module product specifications
- Do not exceed a 50°C Tc point (or case temperature) for OPTOTRONIC power supplies or control interfaces

Replacement of OSL LED System components with components of other manufacturers will void the entire warranty. Inappropriate use and selection of power supplies will void the entire warranty.

WARRANTY ACTIVATION / SERVICE CLAIMS

Warranty claims can be serviced by calling OSL's National Customer Service & Sales Center:

1-800-654-0089

Fax: 866-632-9674

Email: oslwarranty@sylvania.com

If you are unsure whether a situation exists that is covered by this warranty, please contact OSL's National Customer Service & Sales Center for assistance.

RETURN OF DEFECTIVE PRODUCT

After contacting OSL, the purchaser/user shall promptly return the product after receiving instructions regarding if, when and where to ship the product. Failure to follow this procedure shall void this warranty.

OSL reserves the right to examine all failed OSL LED Modules, power supplies and control interfaces to determine the cause of failure and patterns of usage and reserves the right to be the sole judge as to whether any of these components are defective and covered under this warranty.

LIMITATION OF LIABILITY

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE SOLE LIABILITY OF OSL FOR OSL LED MODULES, POWER SUPPLIES OR CONTROL INTERFACES. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. IN NO EVENT SHALL OSL BE LIABLE FOR ANY OTHER COSTS OR DAMAGES, INCLUDING LOST PROFITS OR REVENUES, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES.

QUESTIONS?

Please call customer service at 1-800-654-0089 or contact your local SYLVANIA representative.

SEE THE WORLD IN A NEW LIGHT

SYLVANIA



Registration Form

LED SYSTEM LIMITED WARRANTY

Photocopy this form and use it to register any installation featuring a SYLVANIA LED system. Also available is our on-line version which you may find by visiting our website at www.sylvania.com/LED. The warranty coverage begins from the date of installation, but you must register an installation in order to receive warranty service.

Installation Information

Installation Location Name: _____ Installation Date: _____

Address: _____ City: _____ Province: _____ Code: _____

Send Registration To: _____

Address: _____ City: _____ Province: _____ Code: _____

Contact Name: _____ Phone: _____ Email: _____

Operating Hours: _____ hours/day _____ days/year

Installer Name: _____

Address: _____ City: _____ Province: _____ Code: _____

Contact Name: _____ Phone: _____ Email: _____

Type & Quantities (Description and NAED Item # as shown on product packaging)

Power Supply/ Control Interface Description	NAED Item #	Quantity	LED Module Description	NAED Item #	Quantity	Comments
<i>e.g. OT96W/24V/UNV/JBX</i>	<i>51626</i>	<i>50</i>	<i>HF2Chain/36/W3-865/HE</i>	<i>70400</i>	<i>1000</i>	

Please Complete and Return To: OSRAM SYLVANIA

Attn: Warranty Dept.
18725 N. Union Street, Westfield, IN 46074
Tel #: 800-654-0089 Email: oslwarranty@sylvania.com

Or Complete and Fax To: OSRAM SYLVANIA Fax #: 866-632-9674