

# POST TOP LED RETROFIT KIT

## Limited Warranty

OSRAM SYLVANIA LTD. (OSL)

is pleased to provide the following warranty for the periods shown below.

### OSL Post-Top LED Retrofit Limited Warranty

OSL warrants each OSL Post Top LED Retrofit Module or OPTOTRONIC® Power supply to be free from defects in materials and workmanship, and to operate from the date of installation (or date of manufacturer if installation date is not known or available, or verifiable) for the time periods and subject to the Terms and Conditions specified below.

If an OSL LED Retrofit module or an OPTOTRONIC® Power supply fails to operate for the specified warranty period, OSL will provide a free replacement component in accordance with the Terms and Conditions set forth below (labor not included). The AC Surge Protector and Control are not covered by this Warranty.

System	Power Supply	Usage	LED Module Warranty Period	Power Supply Warranty Period <sup>2</sup>
LED Retrofit Module <sup>1</sup>	OPTOTRONIC® OT40/120-277/1050E <sup>2</sup>	4,380 hours/year	60 months	60 months
LED Retrofit Module <sup>1</sup>	OPTOTRONIC® OT40/120-277/1050E <sup>2</sup>	8,760 hours/year	36 months	36 months

1. LED Retrofit Module warranty period is valid for a maximum mean ambient temperature of 40°C, and a maximum ambient temperature not exceeding 60°C.
2. Warranty period valid up to maximum case temperature noted on the Power Supply.

#### TERMS AND CONDITIONS

This warranty only applies when OSL's LED Retrofit Module and OPTOTRONIC® power supply are properly wired and installed and installed in suitable lighting fixtures; are operated on a suitable power supply within the electrical values recommended by OSL; are operated in environmental conditions (temperature, humidity) within the normal specified operating range of the system; are installed following installation guide included in product. **This warranty does not apply to any abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA). This warranty will not apply in the event of conditions demonstrating abnormal use or stress, including under/over voltage conditions, excessive switching cycles or operating hours or outside the following recommended operating conditions:**

- 60 month warranty period is based on maximum 4,380hr./yr. Operation on a burning cycle of 12 hours/day.
- 36 month warranty period is based on maximum 8,760hr./yr. Operation on a burning cycle of 24 hours/day.
- Maximum mean ambient operating temperature for LED Retrofit Module: 40°C; maximum ambient operating temperature can not exceed 60°C
- Do not exceed the case temperature noted on the OPTOTRONIC® power supply
- Do not exceed the published ambient operating temperature for OPTOTRONIC® power supplies

The warranty excludes defects resulting from improper installation, acts of God, damage caused by severe weather conditions such as lighting and storms, fire, vandalism, or civil disturbances. Broken fixture globes, inadequate/compromised drainage, evidence of direct exposure to water on the failed unit voids the warranty. Replacement of OSL LED Retrofit Module components with LED components of other manufacturers will void the entire warranty.

#### WARRANTY ACTIVATION / SERVICE CLAIMS

The Post Top LED Retrofit warranty is automatically activated after OSL receives a completed warranty registration form within 30 days after installation. An acknowledgement will be sent for each registration along with a reference number for future correspondence.

Service claims can be made by contacting

**1-800-654-0089**

**Fax: 866-632-9674**

**Email: [oslwarranty@sylvania.com](mailto:oslwarranty@sylvania.com)**

to initiate the process for problem resolution.

#### RETURN OF DEFECTIVE PRODUCT

After contacting OSL, the purchaser/user shall promptly return the product after receiving instructions regarding if, when and where to ship product. Failure to follow this procedure shall void this warranty.

#### REPLACEMENT OF PRODUCT, LIMITS OF LIABILITY

OSL liability for any warranty remedy shall be limited to repair, replacement, or issue of credit against a future OSL post top retrofit purchase, at the sole discretion of OSL. Unit credit is calculated as follows:

$$\frac{\text{Purchase Price (\$)} \times \text{Unexpired warranty period (months)}}{\text{Warranty period (months)}}$$

The foregoing shall constitute the exclusive remedy of the purchaser and the sole liability of OSL for OSL LED Retrofit Module component and OPTOTRONIC® power supply. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. In no event shall OSL be liable for any other costs or damages, including lost profits or revenues, incidental, or consequential damages.

OSL reserves the right to examine all failed OSL LED Retrofit Modules and OPTOTRONIC® power supplies to determine the cause of failure and patterns of usage and reserves the right to be the sole judge as to whether any OSL LED Retrofit Module or OPTOTRONIC® power supply is defective and covered under this warranty.

## QUESTIONS?

Please call customer service at 1-800-654-0089 or contact your local OSRAM SYLVANIA representative.

