

LED OUTDOOR FIXTURE WARRANTY

Limited Warranty

Subject to change without notice.

OSRAM SYLVANIA LTD. (OSL)

OSRAM SYLVANIA LTD. (OSL) is pleased to provide the following warranty for the periods shown below. This warranty covers OSL's LED fixtures.

OSL LED Outdoor Fixture Limited Warranty

OSL warrants each OSL LED Fixture to be free from defects in materials and workmanship, and to operate from the date of shipment for the time periods and subject to the Terms and Conditions specified below.

If an OSL LED Fixture fails to operate for the specified warranty period, OSL will repair or replace the fixture in accordance with the Terms and Conditions set forth below (labour is not included).

LED OUTDOOR FIXTURES

All LED Outdoor Fixtures as listed below are covered by a five year (60 month) warranty.

Gas Canopy (GC)	Shoebox (SB)
Small Cobrahead (SC)	Pendant (PN1, PN2)
Parking Garage (PG)	Post Top (PT1, PT2, APT)
Roadway Retrofit (RR)	Small Wallpack (SW)

TERMS AND CONDITIONS

This warranty only applies when OSL's Fixtures are: properly wired and installed, and in environmental conditions (temperature, humidity) within the normal specified operating range of the system. The warranty excludes defects resulting from acts of God, fire, vandalism, or civil disturbance. This warranty does not apply to any abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA). This warranty will not apply in the event of conditions demonstrating abnormal use or stress, including but not limited to:

- under/over voltage/current conditions
- operating outside the specified temperature range of -30°C to +40°C
- Storing the fixture outside the specified temperature range of -40°C to +65°C

Any repair, alteration or modification including replacement of OSL LED Fixture components with components of other manufacturers will void the entire warranty.

WARRANTY ACTIVATION / SERVICE CLAIMS

Warranty claims can be serviced by calling OSL's National Customer Service & Sales Center:

1-800-654-0089

Fax: 866-632-9674

Email: oslwarranty.service@sylvania.com

If you are unsure whether a situation exists that is covered by this warranty, please contact OSL's National Customer Service & Sales Center for assistance.

RETURN OF DEFECTIVE PRODUCT

After contacting OSL, the purchaser/user shall promptly return the product after receiving instructions regarding if, when and where to ship the product. Failure to follow this procedure shall void this warranty.

OSL reserves the right to examine all failed OSL LED Fixtures to determine the cause of failure and patterns of usage and reserves the right to be the sole judge as to whether any of these components are defective and covered under this warranty.

LIMITATION OF LIABILITY

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE SOLE LIABILITY OF OSL FOR OSL LED FIXTURES. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. IN NO EVENT SHALL OSL BE LIABLE FOR ANY OTHER COSTS OR DAMAGES, INCLUDING LOST PROFITS OR REVENUES, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES.

QUESTIONS?

Please call customer service at 1-800-654-0089 or contact your local SYLVANIA representative.

LED152 Canada

SEE THE WORLD IN A NEW LIGHT



LED OUTDOOR FIXTURE LIMITED WARRANTY

Registration Form

Photocopy this form and use it to register any installation featuring a SYLVANIA LED Fixture. Also available is our on-line version which you may find by visiting our website at www.sylvania.com/LED. The warranty coverage begins from the date of shipment, but you must register an installation in order to receive warranty service.

Installation Information

Installation Location Name: _____

Address: _____ City: _____ Province: _____ Code: _____

Send Registration To: _____

Address: _____ City: _____ Province: _____ Code: _____

Contact Name: _____ Phone: _____ Email: _____

Operating Hours: _____ hours/day _____ days/year

Installer Name: _____

Address: _____ City: _____ Province: _____ Code: _____

Contact Name: _____ Phone: _____ Email: _____

Type & Quantities (Description and NAED Item # as shown on product packaging)

Fixture Description	NAED Item #	Quantity	Comments
PG-L-60-745-T5-MV-BZ	70877	1	

Please Complete and Return To: OSRAM SYLVANIA

Attn: Warranty Dept.
18725 N. Union Street, Westfield, IN 46074
Tel #: 800-654-0089 Email: oslwarranty.service@sylvania.com

Or Complete and Fax To: OSRAM SYLVANIA Fax #: 866-632-9674