LED RETROFITS LIMITED WARRANTY ï
GP Industrial Commercial Only

OSRAM SYLVANIA LTD. (ñOSLö) is pleased to provide a limited warranty for the LED Retrofit products listed below that are used in **industrial or commercial** applications only. (For use in the Canada only)

LED RETROFITS LIMITED WARRANTY

OSL warrants each LED Retrofit listed below (ñProductö) (1) to be free from defects in materials and workmanship and to operate from the date of installation or if installation date is not known, three months from the date of manufacture.

The foregoing warranty is subject to these Terms and Conditions.

If Product fails to operate during the Warranty Period, OSL will, at its option, replace or repair the Product at no charge or grant Purchaser a credit towards Product replacement, each remedy based on the following calculation:

$$\frac{\text{Purchase Price (\$)} \times \text{Unexpired Warranty Period (months)}}{\text{Warranty Period (months)}}$$

If OSL grants a replacement and Product is not available, a comparable product will be provided. OSL will not be responsible for labor costs of Product removal or installation.

LED RETROFITS (Description)	Warranty Period	
LED A19 ULTRA Family	36 months (4,380 hours per year)	60 months (2,190 hours per year)
LED A15 ULTRA Family	36 months (4,380 hours per year)	60 months (2,190 hours per year)
LED B10/13 ULTRA Family	36 months (4,380 hours per year)	60 months (2,190 hours per year)

TERMS AND CONDITIONS

This warranty only applies when Product is properly installed and used in accordance with OSLös published specifications and operating instructions. Product must be used in lighting equipment designed and approved for the application and in environmental conditions (temperature, humidity) within the normal specified operating range. This warranty excludes failures resulting from acts of God, fire, vandalism, or civil disturbances. This warranty does not apply to any abnormal use of Product or use in violation of any applicable standard, code or instructions for use in installations, including those contained in the latest version of the National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), the Standards for the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA). This warranty will not apply in the event of conditions demonstrating abnormal use or stress, including under/over voltage/current conditions, excessive switching cycles or operating hours, or conditions outside the following recommended operating conditions:

- Ambient operating temperature: -20C to +40C
- Temperature at the control point (Tc) shall not exceed 85 ÜC.
- Operate at rated AC Voltage or AC Current
- Dimming applicable to instructions on packaging or Product markings.

Any repair, alteration or modification of Product, including replacement of Product components with components of other manufacturers will void the warranty in its entirety.

WARRANTY ACTIVATION PROCESS/CLAIMS PROCEDURE

In order to receive warranty coverage, Purchaser must deliver to OSL a completed warranty registration form within 30 days of installation. The warranty registration form can be found at www.sylvania.com/warranty . A warranty claim can be reported online at www.sylvania.com/warranty or by contacting either OSLös National Customer Service & Sales Center at 1-800-654-0089 Fax: 866-632-9674 or your designated OSL sales representative.

OSL will provide Purchaser with a Return Material Authorization (RMA) Number and instructions as to if, when and where to return defective Product. Purchaser must promptly return Product, at Purchaserös expense, to OSL in accordance with such instructions. Failure to follow this procedure shall void the warranty.

OSL reserves the right to (i) examine all Product to determine the cause of failure and patterns of usage and (ii) be the sole judge as to whether a Product is defective and covered under this warranty.

LIMITATION OF LIABILITY

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF PURCHASER AND THE SOLE LIABILITY OF OSL FOR PRODUCT. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IMPLIED. IN NO EVENT SHALL OSL BE LIABLE FOR ANY OTHER COSTS OR DAMAGES, INCLUDING LOST PROFITS OR REVENUES, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES. SOME PROVINCES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY. IN NO EVENT SHALL OSIös TOTAL LIABILITY FOR ANY REASON ARISING HEREUNDER EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR PRODUCT

QUESTIONS?

Please call Customer Service at 1-800-654-0089 or contact your designated OSRAM SYLVANIA representative.

SYLVANIA