

## Sensors and Controls Warranty Limited Warranty

Subject to change without notice

OSRAM SYLVANIA Inc. (OSRAM) is pleased to provide the following warranty for the periods shown below. This is not a system warranty; it applies only to standalone products.

### OSRAM Sensors and Controls Limited Warranty

OSRAM warrants each sensor and control interface (when installed in a compatible and suitable LED system) to be free from defects in materials and workmanship, and to operate from the date of installation (or date of manufacture if installation date is not known or available or verifiable) for the time periods and subject to the Terms and

Conditions specified below. If an OSRAM sensor or control interface fails to operate for the specified warranty period, OSRAM will provide a free replacement component in accordance with the Terms and Conditions set forth below.  
[Labor not included.](#)

Product	Warranty
<b>SensiLUM Product Family</b> 58286-ENCLMPIRDDZB 30/CS 1/SKU	60 Months
<b>Connect Lighting Module - DIM</b> 45678 - ZBHACLMDIM 36/CS 1/SKU 58050 - ZBHACLMDIM 36/CS 1/SKU	60 Months 60 Months
<b>Connect Lighting Module - DEXAL Technology</b> 57400 - ZBHACLMDEXAL 36/CS/1/SKU	60 Months

#### TERMS AND CONDITIONS

This warranty only applies when OSRAM's sensor and/or control interfaces are: properly wired and installed, operated on a suitable power supply or with suitable and compatible LED Modules (for OPTOTRONIC power supplies or control interfaces) within the electrical values recommended by OSRAM, used in lighting equipment designed and approved for the application and in environmental conditions (temperature, humidity) within the normal specified operating range of the system. This warranty does not apply to any abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI) or the Canadian Standards Association (CSA). This warranty does not apply in the event of conditions demonstrating abnormal use or stress, including under/over voltage/current conditions, power surges or spikes, excessive switching cycles or operating hours, or outside the following recommended operating conditions:

- Warranty period is based on typical 8,760 hr./yr. operation on a continuous cycle of 24 hours
- Do not exceed the Tc point (or case temperature) specified in the product specifications
- Operate at rated DC Voltage or DC Current
- Do not exceed the published ambient operating temperature for LED Modules, OPTOTRONIC power supplies, SensiLUM sensors and controls

Inappropriate use will void the entire warranty.

#### WARRANTY ACTIVATION / SERVICE CLAIMS

Warranty claims can be serviced by calling OSRAM's National Customer Service and Sales Center:

Tel: 1-877-636-5267

Fax: 1-877-726-6444

Email: [ds.warranty@osram.com](mailto:ds.warranty@osram.com)

If you are unsure whether a situation exists that is covered by this warranty, please contact OSRAM's National Customer Service and Sales Center for assistance.

#### RETURN OF DEFECTIVE PRODUCT

After contacting OSRAM, the purchaser/user shall promptly return the product at the user's expense after receiving instructions regarding if, when and where to ship the product. Failure to follow this procedure shall void this warranty.

OSRAM reserves the right to examine all failed OSRAM sensors and control interfaces to determine the cause of failure and patterns of usage and reserves the right to be the sole judge as to whether any of these components are defective and covered under this warranty.

#### LIMITATION OF LIABILITY

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE SOLE LIABILITY OF OSRAM FOR OSI SENSORS OR CONTROL INTERFACES. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. IN NO EVENT SHALL OSI BE LIABLE FOR ANY OTHER COSTS OR DAMAGES, INCLUDING LOST PROFITS OR REVENUES, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES.

## QUESTIONS?

Please call customer service at 1-877-636-5267 or contact your local OSRAM representative.