

Light is OSRAM



Business Partner Privacy Notice

Protecting the security and privacy of personal data of contact persons (each a “Business Partner Contact”) at our customers, suppliers, vendors and partners (each a “Business Partner”) is important to OSRAM and its affiliated companies (together “OSRAM”). Therefore, OSRAM processes personal data in compliance with applicable laws on data protection and data security.

1. Name and address of the Controller

The controller within the meaning of the General Data Protection Regulation, other national data protection laws and other data protection regulations is OSRAM GmbH.

Represented by Dr. Olaf Berlien and Mrs. Kathrin Dahnke

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- Phone: +49 89 6213-0
- Fax: +49 89 6213-2020
- E-mail: contact@osram.com
- Internet: www.osram.com, www.osram.de
- Contact details of the Data Protection Officer: privacy@osram.com

In individual cases, the respective subsidiaries may also be the controller on their own or together with OSRAM GmbH. You can find the contact data for the subsidiaries here: <https://www.osram.com/cb/services/subsidiaries/index.jsp>.

2. Categories of personal data processed, purpose of the processing and legal basis

In the context of the business relationship with OSRAM, OSRAM may process personal data for the following purposes:

- Communicating with Business Partners about products, services and projects of OSRAM or Business Partners, e.g. by responding to inquiries or requests;
- Planning, performing and managing the (contractual) relationship with Business Partners; e.g. by performing transactions and orders of products or services, processing payments, performing accounting, auditing, billing and collection activities, arranging shipments and deliveries, facilitating repairs and providing support services;
- Administrating and performing customer surveys, marketing campaigns, market analysis, sweepstakes, contests, or other promotional activities or events;
- Maintaining and protecting the security of our products, services and websites, preventing and detecting security threats, fraud or other criminal or malicious activities;
- Ensuring compliance with legal obligations (such as record keeping obligations), Business Partner compliance screening obligations (to prevent white-collar or money laundering crimes), and OSRAM policies or industry standards; and
- Solving disputes, enforce our contractual agreements and to establish, exercise or defend legal claims.

For the purposes stated above, OSRAM may process the following categories of personal data:

- Contact information, such as full name, work address, work telephone number, work mobile phone number, work fax number and work email address;

- Payment data, such as data necessary for processing payments and fraud prevention, including credit/debit card numbers, security code numbers and other related billing information;
- Further information necessarily processed in a project or contractual relationship with OSRAM or voluntarily provided by the Business Partner Contact, such as orders placed, payments made, requests, and project milestones;
- Information collected from publicly available resources, integrity data bases and credit agencies; and
- If legally required for Business Partner compliance screenings: information about relevant and significant litigation or other legal proceedings against Business Partners.

The processing of personal data is necessary to meet the purposes stated above including the performance of the respective (contractual) relationship with Business Partners. Unless indicated otherwise, the legal basis for the processing of personal data is Article 6 (1) (b) or (f) of the General Data Protection Regulation or - if explicitly provided by Business Partner Contacts – the consent (Article 6 (1) (a) of the General Data Protection Regulation.

If OSRAM does not collect the respective personal data, the purposes described may not be met by OSRAM.

3. Transfer and disclosure of personal data

OSRAM may transfer personal data to other OSRAM companies, but only if and to the extent such transfer is strictly required for the purposes mentioned above.

If legally permitted to do so, OSRAM may transfer personal data to courts, law enforcement authorities, regulators or attorneys if necessary to comply with the law or for the establishment, exercise or defense of legal claims.

OSRAM commissions service providers (so-called data processors), such as hosting or IT maintenance service providers, which only act upon instructions of OSRAM and are contractually bound to act in compliance with applicable data protection law.

Recipients of personal data may possibly be located in countries outside of the European Economic Area (“third countries”), in which applicable laws do not offer the same level of data protection as the laws of the respective individual’s home country.

In such cases and unless permitted otherwise by applicable law, OSRAM takes measures to implement appropriate and suitable safeguards for the protection of personal data by other means.

- We share personal data with OSRAM companies in third countries only if they have implemented the OSRAM Binding Corporate Rules („BCR“) for the protection of personal data. Further information about the OSRAM BCR can be found here: <https://www.osram.com/cb/services/privacy-policy/index.jsp>.
- We transfer personal data to external recipients in third countries only in case the respective recipient (i) entered into EU Standard Contractual Clauses with OSRAM, (ii) implemented Binding Corporate Rules in its organization or (iii) – in case of US recipients – the recipient is certified under the Privacy Shield.

4. Retention Periods

Unless explicitly indicated otherwise at the time of the collection of Business Partner Contact’s personal data (e.g. within a consent form accepted by Business Partner Contact), we erase personal data if the retention of the personal data is no longer necessary in relation to the purposes for which they were collected or otherwise processed and no statutory retention obligations under applicable law (such as tax or commercial law) require us to further retain personal data.

5. Right to withdraw consent

In case a Business Partner Contact declared its consent for the processing of certain personal data by OSRAM, the Business Partner Contact has the right to withdraw the consent at any time with future effect, i.e. the withdrawal of the consent does not affect the lawfulness of processing based on the consent before its withdrawal. In case consent is withdrawn, OSRAM may only further process the personal data where there is another legal ground for the processing.

6. Right of access to and rectification or erasure of personal data, restriction of processing, right to object to processing and right to data portability

Under applicable data protection law an affected Business Partner Contact may - provided that the respective legal pre-conditions are met - have the right to:

- confirmation as to whether or not personal data concerning the Business Partner Contact are being processed, and where that is the case, access to the personal data;
- the rectification of inaccurate personal data;
- the erasure of Business Partner Contact's personal data;
- the restriction of processing regarding the Business Partner Contact's personal data; and
- object, on grounds relating to the Business Partner Contact's particular situation, to processing of personal data.

The OSRAM Data Privacy Organization will always use best efforts to address and settle any requests or complaints brought to its attention. In addition, there is always the possibility to approach the competent data protection authority with requests or complaints.

The data protection authority competent for OSRAM AG, Germany is:

Landesamt für Datenschutzaufsicht
Promenade 27 (Schloss)
91522 Ansbach, Germany
Web: <http://www.lida.bayern.de>